



# Business IT Consultancy Case Study

**For any business, employing skilled people to help drive your company processes and lead operational development forward is a costly resource. Without the knowledge and experience from these individuals, companies run the risk of becoming stationary, in potential jeopardy of complacency and making unadvised and costly decisions.**

Knowing your strengths is also an extremely important part of running a successful business and this means ensuring that internal systems

and processes are at their peak performance for productivity and profitability. This includes constant management and delegation to a responsible person.

At Amazing Support we have had over 10 years of IT management experience and IT operations development across multi-sector industries. We specialise in advising, managing and improving the productivity of your IT systems and processes, to ultimately assist you in maintaining your commercial targets.



**Amazing Support**

Units 6 & 15, The Hub, Elstree Aerodrome, Hogg Lane, Elstree, Hertfordshire WD6 3AW

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IT consultancy means having an expert who can oversee an IT project, find the right people and skills, look at the big picture from a strategic, operational and board-level point of view and then pull from their wealth of experience and management expertise to make recommendations as appropriate, as well as help implement the right IT solutions.

We offer our IT consultancy on a per project basis, ad-hoc, regular and retainer basis and also at a strategic board level and senior management level capacity on a scheduled basis. We can even place temporary, holiday

cover or permanent IT contractors to work within your business all managed through us and by us.

Armstrong International, a specialist executive search firm focused on senior level hiring in the Financial Services market contracted Amazing Support to project manage and implement a full IT virtualisation upgrade with cloud disaster recovery requirements, co-ordinate, manage and communicate key stakeholder relationships and expectations and then provide on-going IT support after completion.

“ When I starting working for Armstrong International I knew that it would be me on my own and I would need backup support. Armstrong were using an IT support company but they were not very good and took ages to respond to simple tickets I logged. There were a number of outstanding simple tickets which had not been completed for over 6 months and this was not good enough. I had worked with Amazing Support before and suggested we move them from my past experience.

Amazing Support are a fantastic support help. In under a year they have helped me to upgrade and improve our infrastructure which was old and no longer supported by Microsoft.

I would highly recommend Amazing Support.

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**Angela, Armstrong International**

## We'd love to hear from you

We enable board level people to make top level decisions whilst setting and reaching operational expectations and business IT targets. Get In Touch on **0203 728 2555** for more information on our IT consultancy.



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